AMENDMENT TO THE SPECIFICATION II.

Please accept amendments to page 9, lines 14-18 as follows:

In operation, the reasoning mode model component may access databases or other systems or components or it may simply provide data to the front-end component that may itself make direct use of such databases or other components. Alternatively, the reasoning model of the preferred embodiment may be included as an integral part of a single component or system. Those skilled in the art are able to implement the reasoning model of the preferred embodiment in the appropriate environment.